







Practitioners' observations on the policies and regulation of ground source energy use in Finland

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ABSTRACT

This paper concentrates on environmental policies and legislation concerning the ground source heat pump industry in Finland. Special emphasis has been placed on the heat pump practitioners' responses to legislation, which has received little attention earlier. This study is based on interviews and questionnaire responses from heat pump professionals. Four areas of legislation are discussed: qualification requirements, the planning permission procedure, groundwater protection, and financial incentives. This study suggests that better training and guidelines are needed for public officials who work with GSHPs, and that officials need to have a clear authorization and liability to enforce the effective regulations. This study also highlights the importance of incorporating quality assurance into GSHP policies in the form of e.g. construction standards, and more diverse qualification requirements. Stakeholder participation can help in determining what to include in the standards and requirements.

1. INTRODUCTION

A number of publications have described the existing regulations and standards regarding GSHPs, and the need to develop these at the European level (e.g. Ground-Reach 2008; **GEO.POWER** REGEOCITIES 2013; Hähnlein et al. 2013). This paper aims at highlighting the practitioners' perspective in this discussion by examining (1) the ground source heat pump (GSHP) practitioners' observations and views of the policies, regulation and environmental impacts of GSHP energy use in Finland, and (2) their practical implications for future policymaking and legislative actions. Practitioners here include both installers and designers of GSHP systems.

2. MATERIALS AND METHODS

The practitioners' observations and views were collected in 2014 by means of a Webropol online

survey questionnaire and thematic interviews. The questionnaire was aimed at GSHP contractors, borehole contractors and consulting engineers that work with GSHP systems. The interviewees were Finnish heat pump professionals with remarkably long careers in the sector. Among the seven interviewees there were two borehole and GSHP contractors, a heat pump engineer, an emeritus professor, and representatives of a GSHP factory and a GSHP importer.

Four areas of legislation are discussed in this paper: (1) qualification of GSHP practitioners, (2) the planning permission for ground loop heat exchangers, (3) groundwater protection, and (4) financial incentives for GSHP deployment.

3. RESULTS AND DISCUSSION

Table 1 summarizes the legislation on ground source energy use in Finland that has been most essential from the practitioners' point of view.

Many international reports have underlined the importance of having proficient, qualified GSHP installers and drillers, as well as designers and architects (e.g. Ground-Reach 2008, REGEOCITIES 2013). In the questionnaire and interviews, many of the respondents expressed their concern over the amount of unqualified installers, and consequently the quality of installations within the GSHP sector in Finland. However, some respondents pointed out that the refrigerant qualification, which is obligatory in Finland, is useless as GSHP installers do not handle actual refrigerants. Hence, this particular qualification requirement does little to promote the quality of installations. The respondents were also disappointed with the lack of enforcement of this qualification requirement. Even though it is mandatory, there is no supervision, and even in public purchases unqualified contractors have been hired. Proper supervision, if applied, would support law-abiding contractors and promote achievement of the environmental objectives of this regulation.

Table 1: The most essential legislation on ground source energy use in Finland.

Subject	Statute	Content	Notes
Qualification	Finnish statute 452/2009	GSHPs with less than 3 kg refrigerant	The qualification for
	(Government Decree on the	(1) Each GSHP contractor must employ a	devices with less
	Servicing and Maintenance	person in charge who has an applicable	than 3 kg refrigerant
	of Devices Containing	refrigerant qualification.	is incorporated into
	Ozone Depleting Substances	(2) Each GSHP installer must have a	the EUCert training
	or Certain Fluorinated	refrigerant qualification.	in Finland (the
	Greenhouse Gases)	GSHPs with more than 3 kg refrigerant	certification scheme
		In addition to the above-mentioned, the person	co-ordinated by the
		in charge must have a degree in refrigeration	European Heat Pump
		technique.	Association)
	The RES Directive	Certification or qualification must be available	
	2009/28/EC	for GSHP installers. Guidance must be offered	
		for planners and architects.	
	Note: For borehole construction no qualification requirements are in force, but The Finnish Well		
		lished a degree programme for well drillers.	T
Planning	Finnish statutes 132/1999	The building of ground loop heat exchangers	
permission	and 895/1999 (Land Use	(GLHEs) requires a planning permission for	
for ground	and Building Act, and	minor construction, unless otherwise stated in	
loop heat exchangers	Decree), amendment 283/2011	the building code of the municipality.	
exchangers	The RES Directive	Licensing procedures should be proportionate	
	2009/28/EC, Article 13	and necessary: e.g. procedures are streamlined	
	2003/20/20,1110001010	and expedited; rules for licensing are	
		objective, transparent, proportionate, impartial	
		and consider the particularities of individual	
		technologies; simplified authorisation	
		procedures are established for smaller projects.	
Groundwater protection	Finnish statute 587/2011	On important groundwater areas, an additional	The acts contain no
	(the Water Act)	permit is required for GLHEs.	explicit regulations,
	Finnish statute 527/2014	The pollution of groundwater with substances	e.g. limits for
	(the Environmental	or energy is prohibited.	temperature change,
	Protection Act)		but regulations are
			included in the
	Note: There are no mandatory	t standards for ground loop heat exchangers.	permit conditions
Financial	Finnish statute 1535/1992	A tax deduction is available for the expenses	
incentives	(Income Tax Act),	of person-hours and machine work in retrofit	
for GSHP	amendment 995/2000	GSHP installations.	
deployment	Finnish statutes 1021/2002	Home owners with electrical heating could	These statutes came
асрюунием	and 57/2003 (Act, and	receive a state subsidy of up to 10% towards a	into force in 2003.
	Decree on Residential	retrofit GSHP system.	
	Renovation and Energy	3,20000	
	Saving Grants)		
	Finnish statute 115/2008	Retrofit GSHP systems could be subsidised	
	(Amendment to the Decree	also if the house had previously had e.g. oil	
	on Grants for Residential	heating.	
	Renovation, Energy Saving		
	and Health Standard		
	Improvement)		
	Finnish statute 1255/2010	GSHP installations were taken away from the	The subsidy scheme
	(Amendment to the Decree	list of subsidised actions.	on a larger scale
	on Grants for Residential		ended in 2011, and
	Renovation, Energy Saving		the last subsidies
	and Health Standard		were granted in
	Improvement)		2012.

The planning permission procedure regarding ground loop heat exchangers (GLHEs) has had many advantages: the placement of GLHEs is controlled so that neighbours' interests are also considered; officials may attach case-specific building specifications to the permissions; GLHEs may be prohibited near sensitive groundwater areas and pumping stations; each GLHE is documented in a database.

Many practitioners agreed that the placement of borehole heat exchangers must be supervised to minimize thermal interference on neighboring properties, and to ensure sufficient distances between boreholes and potential sources of contamination. However, the permission procedure has been criticised within the GSHP sector. The questionnaire and interview responses underlined the need for (1) permission practices that are practical, and consistent in all municipalities, (2) fluent and prompt handling of permissions, and (3) more training and better instructions for the permit issuing authorities, concerning the building of GSHP systems. These points appear quite similar to the requirements in the RES Directive. Currently a national committee is considering possible changes to the permission procedure (http://www.ym.fi/mrlmuutokset).

The groundwater legislation did not come up in the questionnaire responses. However, 62% of all the questionnaire respondents (N=63) were in favor of mandatory construction standards for borehole heat exchangers. 16% opposed, and 22% did not have an opinion. This indicates that many practitioners consider heterogeneous construction practices and defective installations to be a problem. The attitude towards standards differed between groups of respondents. Borehole contractors (N=17) were less enthusiastic about standards (47% in favor and 29% against) than HPAC designers (92% in favor and none against; N=12).

Currently the only financial incentive for GSHP deployment in Finland is the tax deduction for household and renovation work. The questionnaire respondents and interviewees seem to be mostly happy with the tax deduction as it has been fairly constant, and customers have been encouraged to choose lawabiding companies instead of the black economy.

The direct subsidy program that ran from 2003 to 2011evoked both positive and negative opinions among the questionnaire respondents and interviewees. On the positive side, the subsidy expressed governmental approval and directly boosted the market for GSHPs, and the application period resulted in favorable publicity. On the other hand, several negative aspects were mentioned:

 The subsidy process created strong fluctuations in demand and workload: The announcement of the subsidies for the coming year stopped the heat pump sales. Then there was an enormous rush for tenders as the application period for the year approached. Meanwhile installers had little to do as the projects were not allowed to commence before the subsidy resolutions were made. When the resolutions finally came, the installers had more work than they could handle.

- The subsidy program was unpredictable: Availability of the subsidy for each year was determined at the end of the previous year.
- The subsidy program distorted competition and impaired quality: The spells of peak demand attracted numerous new contractors to the GSHP business. Many of them were inexperienced, which resulted in deficient installations. Overcapacity led to aggressive price competition, in which prices were, and still are, dumped at the expence of quality.

As a result of these problems, it seems that many contractors do not miss the abolished subsidy program. Generally, the volume of the GSHP trade in Finland is already so large that public subsidies are no longer an efficient way to advance the industry (cf. Lund 2007).

An essential weakness with the subsidy program in Finland was that it did not include any prerequisites for quality. For a GSHP project to receive the subsidy, there were no specifications for construction methods, or quality of the heat pumps, parts and installers. The absence of quality inducements, combined to the overcapacity, played an important role in how the price competition started to undermine quality. In this regard the subsidy was an unsuccessful policy action, as deteriorating quality had scarcely been the aim of the subsidy program.

4. CONCLUSIONS

If public officials are to manage GSHP matters efficiently and fluently, they obviously need to have the appropriate authority, training and guidelines for the tasks: Somebody has to be authorized and liable to enforce the effective regulations. The officials need sufficient knowledge of, for example, GSHP systems and borehole construction to handle the permission procedure. Clear national guidelines need to be developed for the permission procedure.

Quality assurance is an issue that has thus far received little attention in the Finnish GSHP policies. Good quality is in the interests of all stakeholders, including **GSHP** customers, the industry itself, administration and the environment. In the case of Finland, for example, quality can be promoted by developing more diverse qualification requirements, and by adopting mandatory standards for the construction of ground loop heat exchangers. Stakeholder participation can help the administration in determining which topics to cover in the qualification requirements, and what kind of techniques and structures to include in the standards.

The relationship between quality and public subsidies is a lesson that other countries can learn from the

Finnish experience: When considering or planning to adopt subsidy sheems for GSHP installations, the inclusion of quality assurance into the system deserves to be thoroughly discussed.

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